

Develop services to break the cycle of chronic homelessness

Work together with our statutory and voluntary partners to identify every rough sleeper and offer appropriate housing support to meet their needs

We believe we can prevent anybody from needing to sleep rough now and in the future.

Leading policy and practice to break the cycle of chronic homelessness

Develop strategic partnerships, particularly in the areas of health, education, social care and criminal justice to ensure that the needs of Homeless people are recognised and met.

Take forward our work with voluntary sector organisations to pursue opportunities that are of collective benefit to our customers and respective organisations.

Creating a customer-led organisation

Ensure that we have the resources to meet the needs of homeless people, but also have the capacity to lead the sector to respond to our objectives. This will require a financially strong and sustainable organisation with the right people and resources to support this work.

Growing our resources and capabilities needed to deliver our vision and objectives

Understanding the needs of our beneficiaries and the communities they come from, is essential if we are to deliver and develop services for them.

Ensure that our customers are fully involved in the running and development of all our work and activities.



Strategic Plan Summary and Theory of Change 2018 - 2023

Action Homeless is a local charity and social enterprise committed to improving the lives of people affected by homelessness.

Our mission is to ensure that no one has to sleep rough on the streets of Leicestershire. Over the next five years we will endeavour to break the cycle of chronic homelessness and prevent people from sleeping rough.

We have developed a new strategic plan to help us achieve this goal.

Action Homeless Theory of Change

Our theory of change guides our strategy and shapes our services. We will measure our outcomes against it to gauge our impact.

Activities

Provision of affordable, permanent rented accommodation with high quality landlord services

Provision of support services and signposting

Intermediate outcomes

Clients have sustainable, dignified living conditions

Clients achieve a sense of permanence and security that enables them to plan for the future

Clients make positive life changes

Clients are better integrated into community life

Clients achieve sustained higher living standards and quality of life outcomes

Aims

Excluded individuals and their dependents leading stable, fulfilling lives, as citizens in a community

"Cycle of homelessness" avoided (homelessness, unemployment, poor health, crime, substance abuse)

