



## Leicester Homelessness Services - Christmas and New Year 2023/2024

### Day Services

#### **The Bridge – Homelessness to Hope**

43 Melton Street, LE1 3NB

0116 222 1161

<https://www.bridgeleicester.org/>

The Bridge provides a safe and non-judgemental service to the homeless and vulnerably housed in Leicester. The Bridge offers support to anyone who is homeless or who is at risk of becoming homeless, this includes rough sleepers, people who are sofa-surfing and those who are in temporary or unsuitable accommodation. Breakfast and lunch are served daily. Hot food and drinks and a warm and friendly place to meet and chat. Provision of clothes, toiletries, food parcels, use of washing, changing, shower facilities etc for rough sleepers.

**Open** 9.30am-4:30pm: Thursday 21st, Friday 22nd, Monday 25th, Thursday 28th, Friday 29th, Saturday 30th (9am - 1pm), Tuesday 2nd.

**Closed:** Wednesdays and Sundays (apart from Christmas Day, Sunday 25th December) and closed Tuesday 26th December and Monday 1st January. Return to normal opening from Tuesday 2nd January.

#### **Monday 25<sup>th</sup> December, Christmas Lunch**

**10am – 2.00pm (Lunch served at 12pm)** Christmas dinner will be served on a first come first served basis, takeaways are available.

If you would like to refer anyone for Christmas dinner, please email: [david@bridgeleicester.org](mailto:david@bridgeleicester.org)

#### **No.5 Hill Street Recovery Hub**

5 Hill Street Leicester LE1 3PT

Contact: Toby Paul 0116 478 2017

No5 is a Day Centre providing support for those who are experiencing substance misuse issues and who are also experiencing homelessness. No5 provides support with management of substance misuse via advice and referral.

For those who are rough sleeping it provides breakfast, shower facilities and clothes washing. No5 also provides a venue for other agencies to provide services, these include Social Worker, Turning Point, Hepatitis C testing and Homeless Mental Health.

**Opening hours** are 08.00 – 15.30 Monday to Thursday and 08.00 – 15.00 Fridays. No.5 will close early, at 2pm on Friday 22nd December 2023.



**Closed** on the Bank Holidays (Monday 25th, Tuesday 26<sup>th</sup> and Monday 1st January 2024).

### **Help the Homeless**

**9 Abbey Street, Leicester, LE1 3TE**

**0116 464 5123**

<https://www.hthleicester.co.uk/>

Help the Homeless Leicester help with food, clothing and toiletries for homeless individuals including those rough sleeping. Help the Homeless also provides guidance and sign-posting, on an appointment basis.

**Wellbeing Hub:** Open on Thursday 21st and 28th December 12pm - 4pm for hot food.

**Closed** on Saturday 23rd December and Bank Holidays Monday 25th, Tuesday 26<sup>th</sup> December & Monday 1st January.

### **The Y Support Project**

**165 Granby Street, Leicester LE1 6FE**

**0116 204 6223**

<https://www.ymcaleics.org.uk/our-work/yasc/>

The Y Support Project team offers direct access support, advice and guidance. Drop-in and one-to-one appointments.

Breakfast drop in 8am -10am. **Priority is given to those rough sleeping or on the Dawn Centre emergency beds.**

**Brunch** Tuesday 26th December 10am until 12pm and Monday 1st January 10am till 12pm.

**Open:** Thursday 21st December, Friday 22nd December, Boxing Day Tuesday 26th (10am - 12pm for brunch), Wednesday 27th, Thursday 28th, Friday 29th, New Years Day Monday 1st (10am - 12pm for brunch)

**Closed:** Weekends and Christmas Day Monday 25 December.

### **The Centre Project**

**Day Centre**

**1 Alfred Place, LE1 1EB**

<https://www.centreproject.org/>

The Centre Project is a warm, welcoming drop in centre, with a range of social activities, affordable food and drinks, practical support, access to computers and advice.

**Closed:** From Friday 23rd December and reopens on Thursday 4th January 2024.

**Cafe Central** will be open on Thursday 28th December from 12pm until 4pm for games, hot drinks and snacks.



### **Open Hands**

**Open Hands Compassion Centre, 19 Lower Willow Street, LE1 2HP**

admin@openhandsleicester.org.uk

Open Hands provides emergency practical support and help to households experiencing poverty in Leicester. Individuals in need can be referred to the charity's services by someone who knows them on a professional basis – this could be a support worker, social worker, housing officer, doctor, child's schoolteacher, charity or representative from another professional body.

A referral can be made in advance and sent through to the charity by email or can be printed, written by the referral partner and given to the individual in need to bring with them when they attend the charity's centre.

Open Hands last Pie Night, drop in & social supermarket will take place on Tuesday 19th December and services will resume on Tuesday 9th January 2024, for more information please visit [www.openhandsleicester.org.uk](http://www.openhandsleicester.org.uk)

### **Dear Albert**

**68 Humberstone Gate, LE1 3PL**

**0800 830 3646**

**07712 707 999**

Dear Albert are a Leicester based social enterprise, who provide support for people who are in need of substance misuse support. Dear Albert will be open throughout the Christmas & New Year period, please check [www.dearalbert.co.uk](http://www.dearalbert.co.uk) for the most recent times and days.

On Sundays, a breakfast is provided for rough sleepers and for people in emergency accommodation from 8am until 11am, including on Christmas Eve.

**Christmas Eve** Rough Sleeper Breakfast 8am until 11am.

**Boxing Day Pizza Lunch** Dear Albert will also be open on Boxing Day from 10 am till 3.30pm and a pizza lunch will be provided between 12pm and 3pm.

### **Turning Point**

**38 Friar Lane, Leicester, LE1 5RA**

**0330 303 6000**

[www.turning-point.co.uk](http://www.turning-point.co.uk)

Turning Point works with anyone who is affected by drugs or alcohol and wants support to make change. We offer a variety of treatment options and will help people to find the right treatment.



Regardless of your age, we have a service which will meet individual needs. For young people up to 24, the dedicated young people's team will work with them in any location that is suitable.

**Open** Monday to Friday **9am to 5pm**

**Closed Monday** 25th & Tuesday 26th December and Monday 1st January

## Food Provision & Festive Events

**The Bridge – Homelessness to Hope (see other entry above for Day Services times)**

43 Melton Street, LE1 3NB

0116 222 1161

<https://www.bridgeleicester.org/>

### **Monday 25<sup>th</sup> December, Christmas Lunch**

For the past 10 years, The Bridge Homelessness to Hope has served a 3-Course Christmas Dinner with all the trimmings to hundreds of people in Leicester who are experiencing homelessness.

**10am – 2.00pm (Lunch served at 12pm)** Christmas dinner will be served on a first come first served basis, takeaways are available.

### **The Bowling Green Public House**

44 Oxford Street, Leicester, LE1 5XW

Contact: David Bakewell 07848170193

Christmas Day Meal 25th December Full Christmas Dinner 4pm - 6pm

New Year's Day Meal 1st January 2024 Full Roast Dinner 4pm - 6pm

The team behind LuLu's Cafe are now operating the Bowling Green, and will be offering a full Christmas dinner on Christmas Day between 4pm and 6pm. Guests will be offered a sit down Christmas meal with all the trimmings. There will also be some warm clothes, sleeping bags and gifts.

### **Dear Albert (see other entry above for Day Services times)**

The Stairway Project, 68 Humberstone Gate, LE1 3PL

**Christmas Eve** Rough Sleeper Breakfast 8am until 11am.

Boxing Day Pizza Lunch 12pm to 3pm



Dear Albert, supported by The Big Issue, will be opening up on Boxing Day between 12pm and 3pm for a pizza lunch and hot drinks.

**Midland Langar Seva Society (MLSS)**

MLSS will provide the following freshly cooked hot meals as usual over the Christmas & New Year period from two locations.

**St Peter's Highfields Church, Leicester, LE2 1DA**

Saturday 23rd 5.30pm - 6pm, Sunday 24th, Monday 25th 11.30am - 12pm, Wednesday 27th 12pm - 1pm, Saturday 30th 5.30pm - 6pm

**St Margaret's Church, St Margaret's Way, LE1 3EB**

Sunday 31st December 5.30pm - 6pm

**MLSS** invites guests to join them on **Christmas Eve** and on **Christmas Day** for a pre-packaged festive meal to take-away, featuring a vegetarian festive dinner, hot festive dessert, santa hats and festive treats.

**Saturday 24<sup>th</sup> December, Christmas Eve 5.30pm – 6.00pm** St Peter's Highfields Church, Leicester, LE2 1DA

**Monday 25<sup>th</sup> December, Christmas Day 11.30am – 12.00pm** St Peter's Highfields Church, Leicester, LE2 1DA

**Rachel's Table**

Calais Hill, Leicester, LE1 6PW

Rachel's Table provides a hot meal, hot drinks and picnic food bags, toiletries, sleeping bags and blankets to people who are rough sleeping, sofa surfing and those who are in temporary accommodation.

Open on Monday, Thursday, Sunday at Calais Hill 3.30pm – 4.30pm throughout Christmas & New Year (**except for Christmas Day Monday 25<sup>th</sup> December**)

**Christmas Meal to take away** Thursday 21st December 3.30pm – 4.30pm.

Gift Bags on Christmas Eve Sunday 24th December 3.30pm - 4.30pm

**The Y Advice & Support Project (YASC) (see other entry for Day Services times)**

165 Granby Street, Leicester LE1 6FE

0116 204 6223

<https://www.ymcaleics.org.uk/our-work/yasc/>

**Boxing Day** Tuesday 26th December 10am until 12pm

New Years Day Monday 1st January 10am until 12pm.



The YASC team will be opening at additional times for brunch on Boxing Day and New Years Day. They will be serving brunch and hot drinks.

### **Triangle and Foodbank, Holy Trinity Church**

#### **Food Provision & Food Bank**

**Trinity Hall, Trinity Lane, Off Upper King Street, LE1 6WP**

**Triangle Meal** – Hot meal, clothes, toiletries, some food cupboard items and other items freely available for homeless, rough sleepers, vulnerable and vulnerably housed people.

**Food Bank** - Wednesday morning in Turner Street Rooms, Turner Street LE1 6WY from 11am-1pm. **This will be closed Wednesday 27th Christmas and reopening 3rd January.**

**Triangle Christmas Meal** – Main Church, Friday 15<sup>th</sup> December, Doors open 6:45pm Christmas dinner, shoeboxes and food hampers, 2 Upper King Street, Leicester. LE1 6XE

**Triangle Meal** - Friday 22<sup>nd</sup> December, Doors open 6.15pm, Meal will be takeaway only, **Closed Friday 29<sup>th</sup>** reopening on Friday 5<sup>th</sup> January 2024.

## **Homelessness Advice**

### **Housing Options**

**91 Granby Street, LE1 6FB  
0116 454 1008**

Housing Options is a statutory service that provides support to those who are homeless or threatened with homelessness. The Customer Services Centre at York House on Granby Street is usually open as usual on Tuesdays and Thursdays.

**Face to Face Service Centre (York House) Open** Tuesday 21<sup>st</sup> December and Thursday 28<sup>th</sup> December 9.30am to 4.30pm.

**Telephone Lines** Monday, Tuesday, Wednesday, Thursday **8.30am till 5pm** and Friday **8.30am till 4.30pm.**

**Closed** Bank Holidays (Monday 25<sup>th</sup>, Tuesday 26<sup>th</sup>, Wednesday 27<sup>th</sup> and Monday 1<sup>st</sup> January 2024)

### **The Dawn Centre**

#### **Emergency Accommodation**

**Conduit Street, LE2 0JN  
0116 221 2770**

The Dawn Centre will be open throughout the Christmas period offering advice, support and assistance to those who are homeless.



## Health & Mental Health

### **Homeless Mental Health Service (HMHS) (Leicestershire Partnership NHS Trust)** **0116 295 8442, 165 Granby Street, LE1 6FE**

Referral by agencies or self-referral for mental health assessment / support and access to mental health services for homeless people or people within 3 months of new tenancies from homelessness (age 16+) in Leicester City.

Also available via self-referral at our Mental Health Drop-in clinic 9-11am at Y Advice & Support Centre, 165 Granby Street, LE1 6FE (Mon-Fri 9-11), & No5 Hill Street Leicester (Wed 9-11) & The Bridge 43 Melton St, LE1 3NB (Thursday 10-12).

HMHS is also part of 'Street Outreach' – Mondays 10-12 with LCC Street Outreach team for people rough sleeping.

Open weekdays - Monday 18th to Friday 22nd normal service, and Wednesday 27th at No.5 (9-11), Thursday at The Bridge (10-12), Friday 29th at YASC (9-11) (closed public holidays & weekends – 23rd, 24th, 25th, 26th, 30th, 31st Dec & 1st Jan).

### **Inclusion Healthcare GP Practice for People Experiencing Homelessness**

Healthcare for people experiencing homelessness  
45 East Bond Street, LE1 4SX  
0116 221 2780

Inclusion Healthcare provides specialist healthcare for those experiencing homelessness in Leicester City.

Inclusion will be open as usual throughout the Christmas and New Year period, closed on weekends and on public holidays (26<sup>th</sup> and 1st January 2024).